

Terms and conditions of World Art Feras Dahhan:

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Article 1 - Definitions

In these terms, the following terms have the following meanings:

1. Time for reflection: the period during which the consumer can exercise his right of withdrawal.

2. The consumer: the natural person who does not act in the exercise of a profession or work and who enters into a distance contract with the owner of the project.
3. Today: a calendar day;
4. Duration of the transaction: a distance contract for a series of products and / or services, the delivery and / or purchase obligation spread over time;
5. Permanent data carrier: any means that enables the consumer or businessman to store the personally addressed information in a way that allows future consultation and reproduction of the stored information without change.
6. Right of withdrawal / right of withdrawal: the possibility for the consumer to cancel the distance contract / purchase during the distance reflection period.
7. The project owner: the natural or legal person who supplies products and / or services to consumers remotely.
8. Remote contract: An agreement under which a system for the sale of remote products and / or services is organized by the project owner and up to and including the conclusion of the contract, using one or more of the communication techniques. distance;
9. Technology for distance communication: means that an agreement can be concluded with this, without the consumer and entrepreneur coming together in the same room at the same time.

10. General conditions: The current general conditions for an entrepreneur.

Article 2 - The identity of the project owner

The name of the company: **World Art Feras Dahhan**

Phone number: 0645589997

E-mail address: info@worldartferasdahhan.nl

The Address: 1106EC, 95, Amsterdam

Chamber of Commerce number: 78492785

VAT identification number: NL003337424B83

Article 3 - Applicability

1. These general terms and conditions apply to any offer from the project owner and to any distance contract and orders between the project owner and the consumer.

2. Before the distance contract is concluded, the text of these general terms and conditions will be provided to the consumer. If this is not reasonably possible, before the distance contract is concluded, it will be indicated that the general terms and conditions can be offered by the entrepreneur and will be sent free of charge at the request of the consumer.

3. If the distance contract is concluded electronically, despite the previous paragraph and prior to the conclusion of the distance contract, the text of these general terms and conditions may be provided to the consumer electronically, such that the consumer can

easily access it durable carrier. If this is not reasonably possible, before the distance contract is concluded, the place where the general terms and conditions can be consulted electronically will be sent free of charge or electronically at the request of the consumer.

4. If, in addition to these general terms and conditions, the conditions of a particular product or service are applied, the second and third paragraphs apply, taking into account the requirements of different circumstances, and if the general terms and conditions conflict, the consumer can always appeal to the applicable rule that applies to him. This is most convenient.

5. If one or more provisions of these general terms and conditions are wholly or partially void or are nullified, the agreement and these terms and conditions will remain in force and the provision in question will immediately be replaced by a judgment in mutual consultation. Closest possible to the original content.

6. Matters that are not regulated in these general terms and conditions must be assessed in the spirit of these general terms and conditions.

7. Uncertainty about the interpretation or content of one or more of our terms should be interpreted in the spirit of these terms.

Article 4 - Presentation

1. If the offer has a limited period of validity or is made subject to conditions, this will be explicitly stated in the offer.

2. Free quote. The entrepreneur has the right to change and adjust the offer.

3. The offer contains a complete and accurate description of the products and / or services supplied. The description is sufficiently detailed to allow a proper assessment of the offer by the consumer. If the project owner uses the images, this is a true representation of the products and / or services provided. Clear errors or obvious errors in the offer do not bind the project owner.

4. All images, specifications and data stated in the offer are indicative and cannot give rise to compensation or dissolution of the agreement.

5. Pictures with products are a true representation of the products shown. An entrepreneur cannot guarantee that the colors shown exactly match the true colors of the products.

6. Each offer contains such information that the consumer clarifies the rights and obligations associated with accepting the offer. This concerns in particular:

Price including taxes;

Shipping costs;

The way in which the agreement will be concluded and the necessary procedures for this;

Whether or not the right of withdrawal is applied;

Method of payment, delivery and execution of the agreement;

The acceptance period of the proposal, or the period during which the project owner guarantees the price;

The level of the tariff for distance communication if the costs of using telecommunications technology are calculated on a basis other than the normal basic tariff for the means of communication used;

Whether the agreement was concluded after the conclusion of the agreement and if so, how can the consultant advise him;

The way in which the consumer, before concluding the contract, can verify and restore the information provided by him if desired;

All other languages in which the agreement can be concluded, in addition to the Dutch language;

The code of conduct to which the entrepreneur is subject and the way in which the consumer can consult this code of conduct electronically; And

The minimum duration of the distance contract in case of a long-term transaction.

Article 5 - Agreement

1. The contract is concluded, subject to the provisions of paragraph 4, when the consumer accepts the offer and meets the corresponding conditions.

2. If the consumer accepts the offer electronically, the project owner will immediately electronically confirm acceptance of the offer. As long as the acceptance of this acceptance has not been confirmed by the project owner, the consumer can dissolve the agreement.

3. If the agreement is concluded electronically, the project owner will take appropriate technical and organizational measures to protect the electronic transfer of data and ensure a safe web environment. If the consumer can pay electronically, the businessman will notice appropriate security measures.

4. The entrepreneur can - within the legal frameworks - inquire whether the consumer can meet all his payment obligations, in addition to all these facts and factors that are important for the responsible conclusion of the distance contract. If, on the basis of this investigation, the entrepreneur has good reasons not to enter into the agreement, he has the right to refuse an application or request, to state reasons or to impose performance conditions.

5. The project owner sends the consumer the following information with the product or service, in writing or in a way that the consumer can store in an accessible manner on a solid medium:

A- I giving an origin document for every artwork that I create. Send it along with the artwork or you pickup it with the artwork.

B- I will send an invoice with the details.

Article 6 Right of withdrawal

1. When purchasing products, the consumer has the right to dissolve the contract without giving any reason during 14 days. This cooling-off period starts on the day after the product has been received by the consumer or a pre-designated consumer representative and has been communicated to the entrepreneur.

2. During the reflection period, the consumer will handle the product and packaging with care. He will only empty or use the product to the extent necessary to assess whether he wants to keep the product. If he makes use of his right of withdrawal, he will return the product with all accessories and - if reasonable - in original condition and packaging to the project owner, according to the reasonable and clear instructions provided by the project owner.

3. If the consumer wishes to exercise his right of withdrawal, he is obliged to inform the project owner within 14 days of receipt of the product. The consumer must make this known via the connection option stated on the website. After the consumer knows that he wants to exercise his right of withdrawal, the customer must return the product within 30 days. The consumer ships the product with his own transport or with a professional carrier. The consumer must demonstrate that the delivered goods have been returned in a timely

and professional manner, for example by means of proof of postage. If desired, the consumer can take advantage of the entrepreneur's charging service.

4. If the consumer pays an amount, the project owner returns 80% of the amount within 7 days of receipt of the returned product, or conclusive proof of the full return.

5. If after the expiry of the periods referred to in paragraphs 2 and 3, the customer has not been informed of his wish to exercise his right of withdrawal. The product has not been returned to the project owner, the purchase is genuine.

Article 7 - costs in case of withdrawal

1. If the consumer makes use of his right of withdrawal, the costs of return shipping are exclusively for his account.

2. If the consumer uses the return service of the entrepreneur, the relevant transport company (the third party) will determine the associated shipping costs to the market and the consumer will draw up an invoice. The entrepreneur gives a (non-binding) estimate of the shipping costs for return: (An entrepreneur can inform the consumer at any time about the costs of return, but is never obliged to do so. This obligation to provide information is the responsibility of the consumer).

3. If the project owner takes care of the returned shipping costs, the project owner will, if possible, deduct the relevant carrier from the purchase price. If the

product has not yet been paid, the entrepreneur will request payment from the consumer.

4. If the consumer returns the product incomplete, without packaging or damage, the entrepreneur has the right to impose reasonable costs on the consumer at his discretion.

Article 8 - Allocation and exclusion of the right of withdrawal

1. The project owner can exclude the right of the consumer to withdraw (tailor-made) products as described in paragraphs 2 and 3. The exception to the right of withdrawal only applies if the project owner is clear in the offer, at least in time for the conclusion of the agreement. Point out.

2. Exclusion of the right of withdrawal is only possible for products that have been made by the project owner according to specifications based on consumer demand and / or that are clearly personal in nature (including customization);

3. A limited right of withdrawal applies to all **World Art Feras Dahhan** products (as defined on request):

The return right applies to 80% of the product price.

The format comes from the list of selection / formats offered, where

The right of return applies to only one element, and where

One-time returns only apply to one address / customer

In addition, the businessman can exclude the right of withdrawal for custom-made World Art Feras Dahhan products at any time, regardless of whether or not the product has been paid for. The entrepreneur will inform the consumer as soon as possible, in any case before the delivery takes place, and withhold any payments.

4. The entrepreneur has the right to include the customization, which the consumer has directed, in size and sales (copies thereof), unless there is a copyright / copy of the consumer.

Article 9 - the price

1. During the period of validity stated in the offer, the prices of the products and / or services offered will not be increased, except for price changes as a result of changes in (VAT- BTW) rates or the shipping.

2. It is not allowed to increase prices from 3 months after the conclusion of the agreement, unless the project owner indicates this and:

A. it is the result of legal regulations or provisions

B. The consumer has the right to dissolve the agreement from the day that the price increase takes effect.

3. The prices stated in the offer of products or services include VAT.

4. All prices are subject to printing and typesetting errors. No responsibility is accepted for the consequences of typing and typesetting errors. In case

of printing and typesetting errors, the project owner is not obliged to deliver the product at the wrong price.

Article 10 - Compliance and warranty

1. The project owner guarantees that the products and / or services comply with the agreement, the specifications in the offer, the reasonable requirements for safety and / or usability and the legal requirements that exist at the time of the conclusion of the agreement. Governmental provisions and / or regulations. If agreed, the project owner also guarantees that the product is suitable for other than normal use.

2. The warranty provided by the project owner, manufacturer or importer does not affect the statutory rights and claims that the consumer can assert against the owner of the project under the agreement.

3. Any defects or incorrectly delivered products must be reported to the contractor within 7 days of delivery. Return products must be in the original packaging and in new condition.

4. The warranty period of the project owner is 3 years. However, the project owner is never responsible for the ultimate suitability of the products for each individual application by the consumer, nor for any advice regarding the use or application of the products.

5. The warranty does not apply if:

The consumer has repaired and / or processed products supplied, repaired and / or processed by third parties;

Delivered products have been subject to abnormal conditions or have been handled negligently or contrary to the project owner's instructions and / or have been handled on the packaging;

The defect is in whole or in part the result of regulations that the government has established or will make regarding the nature or quality of the materials used.

Article 11 - Delivery and implementation

1. The Contractor will take the greatest possible care when receiving and executing orders for products and when assessing requests for services.
2. The place of delivery is the address that the consumer has given to the company.
3. The company will execute accepted orders according to the delivery times stated on the website or mutually agreed upon, unless the consumer agrees (later) to a longer delivery period. If delivery is delayed, or if the order cannot or only partially be executed, the consumer will be notified of this within a reasonable period of time. In that case, the consumer has no right to dissolve the agreement or the right to compensation.
4. Only if the delivery time exceeds 100%, the consumer has the right to dissolve the agreement without costs. In the latter case, the consumer is not entitled to compensation.

5. All delivery times are indicative. The consumer cannot derive any rights from any stipulated conditions. Transferring the term does not entitle the consumer to compensation.

6. In case of a solution in accordance with paragraph 3 of this article, the project owner will refund 80% of the amount paid by the consumer as soon as possible, but no later than 14 days after the solution.

7. If delivery of the desired product proves impossible, the entrepreneur will strive to supply alternative material. At the latest upon delivery, it is stated in a clear and comprehensible manner that an alternative item is being delivered. The right of withdrawal cannot be excluded for alternative items. Potential return costs for the project owner.

8. The risk of damage and / or loss of products rests with the project owner until the moment of delivery to the consumer or is designated in advance and representative of the project owner, unless expressly agreed otherwise.

Article 12 - Duration transactions: duration, cancellation and extension

Cancellation

1. The consumer can terminate an agreement that has been concluded for an indefinite period and which extends to the regular delivery of products or services,

with due observance of the agreed cancellation rules and a notice period of a maximum of one month.

2. The consumer can terminate an agreement that has been concluded for a certain period and that extends to the regular delivery of products or services, at any time at the end of the indicated period, with due observance of the agreed cancellation rules and a notice period of a maximum of one month. . . .

3. Consumers have access to the agreements referred to in the previous paragraphs:

Cancellation at any time and not limited to cancellation at a specific time or in a specific period;

o cancellation, at least in the same way as it was introduced;

Always cancel with the same notice period that the project owner has provided for himself.

Expansion

4. The concluded agreement may not be extended or renewed for a certain period and extends to the regular delivery of products or services during a certain period.

5. Contrary to the previous paragraph, the concluded agreement can be extended for a certain period, which extends to the regular delivery of daily news, newspapers and weeklies, implicitly for a limited period of a maximum of three months, if the consumer extends it. The agreement can be terminated at the end of the extension with a notice period of up to one month.

6. The contract concluded for a certain period of time that extends to the regular delivery of products or services may not be tacitly renewed, except for an indefinite period if the consumer can cancel at any time with a notice period of no more than one month and a notice period of a maximum of three months in case of extension of the contract To include regular, but less than once a month, delivery of newspapers, magazines, newspapers and weeklies.

7. It does not imply a limited time agreement on the regular delivery of newspapers, newspapers, news and weekly (subscription or introductory subscription) and ends automatically after the trial or introductory period.

Expensive

8. If the duration of the agreement exceeds one year, the consumer can terminate the agreement at any time with a notice period of no more than 14 days, unless he objects to the reasonableness and cancellation of the term before the end of the agreed period. Resist.

Article 13 - Payment

1. The amounts owed by the consumer must be before shipping artwork, or when bickup the artwork.

2. The consumer has the duty to report inaccuracies in payment details provided or stated to the project owner without delay.

3. In case of default by the consumer, the entrepreneur has the right to impose reasonable costs in advance, subject to legal restrictions.

Article 14 - Complaints procedures

1. The project owner has a well-publicized complaints procedure and handles the complaint according to this complaints procedure.

2. Complaints about the full and clear execution of the agreement must be submitted to the entrepreneur within 7 days after the consumer has discovered the defects.

3. Complaints submitted to the project owner will be answered within 14 days of receipt. If the complaint requires a longer expected processing time, the project owner will respond within 14 days with a notification of receipt and a signal when the consumer can expect a more detailed answer.

4. If the complaint cannot be resolved by mutual agreement, a dispute will arise subject to the settlement of disputes.

5. The complaint does not suspend the project owner's obligations, unless the employer indicates otherwise in writing.

6. If the entrepreneur is of the opinion that the complaint is based on good grounds, he will replace it or repair the products supplied at his choice free of charge.

Article 15 - Disputes

1. Contracts between the entrepreneur and the consumer that meet these general terms and conditions are exclusively governed by Dutch law. Even if the consumer lives abroad.

Article 16 - Additional or different conditions

Additional or conflicting provisions of these general terms and conditions may not be for the account of the consumer and must be recorded in writing or in a manner that can be stored by the consumer in a manner accessible to a solid carrier.